

1 1234567
MR PICK N PAY MEMBER
2 PO BOX 1234
CAPE TOWN
8000

3 01 February 2023
4 Letter Ref: 987654321
1 Member number: 1234567

Claims Statement Summary

5 Option Plus Option 1 Member 1234567 6 Status Active 7 Statement 1 8 Period 01/01/2023 to 31/01/2023

9 Payments made by the Scheme (for the payment run period above)	10 Paid this month to provider	11 Refunded this month to you
Claims paid from Savings	0.00	0.00
Claims paid from Scheme Benefits	0.00	460.80
Total	0.00	0.00

12 Medical Savings Account (MSA) Description	Amount
13 Add: Opening Savings Balance as at 01/01/2023	0.00
14 Add: Savings Contribution	0.00
15 Less: Claims paid from Savings	-0.00
16 Less: Savings utilised for claims awaiting payment	-0.00
17 Add/Less: Other Savings Transactions	0.00
18 Add: Savings Transfers	0.00
19 Equals: Savings Balance as at 31/01/2023	0.00
20 Add: Savings Advanced	0.00
21 Equals: Total Savings available as at 31/01/2023	0.00

22 Benefit with Sub-Limits	Limit	Used this Month	Used to date	Remaining
Consultative Services (Specialist treatment)	0.00	0.00	0.00	0.00
Chronic Medicine	0.00	0.00	0.00	0.00

PLEASE NOTE:

We have provided an explanation for every possible field or scenario on this claims statement. Should any of these fields not appear on your statement, this means that there is no related transaction that requires this field to be reflected.

Claims statement summary explained

- 1 **Membership number:** Your Pick n Pay Medical Scheme membership number
- 2 **Principal member name and postal address:** The full name and surname and the postal address of the principal member
- 3 **Date of statement:** The date that the statement is generated
- 4 **Our reference number:** The Administrator's reference number, which you need to quote in all related correspondence and calls to the Scheme
- 5 **Scheme benefit option:** The Scheme benefit category your benefits are being paid from
- 6 **Membership status:** Your current membership status at the time of this claims statement
- 7 **Statement number:** The number of the statement that has been generated
- 8 **Statement period:** The claims payment run period that is reflected on this claims statement
- 9 **Payments made by the Scheme:** Payments made from the applicable Scheme benefit category
- 10 **Paid this month to provider:** The amount paid by the Scheme to the healthcare provider in this period
- 11 **Refunded to you this month:** The amount paid from the Scheme to the member in this period
- 12 **Medical Spending Account (MSA):** Details of your MSA and how it is allocated

Please note the following for your MSA:

If any items under your medical savings summary are not showing on this claims statement, this means that there is no related transaction that would result in this item being reflected on your statement – see note 18. *Add Savings transfer* below as an example. This item would have appeared on your previous month's statement and would therefore appear as note 13. *Add Opening savings balance* on future monthly statements. Note 17. *Add/Less Other savings transactions* will only appear if there were changes made as per the scenarios listed below.

- 13 **Add Opening savings balance:** This amount reflects your savings balance carried over from the previous month. Please note that your December 2022 balance carried forward for January 2023 will be reflected under note 18. *Add Savings transfer* below
- 14 **Add Savings contribution:** Your accumulated monthly savings contribution to your MSA
- 15 **Less Claims paid from savings:** The claims that have been paid from your MSA up until the specified date
- 16 **Less Savings utilised for claims awaiting payment:** The claims that are pending payment from your MSA on the next claims payment date
- 17 **Add/Less Other savings transactions:** This reflects any payments from or into your MSA for the month as a result of electronic fund transfers (EFTs), membership adjustments, claims reversals, etc.
- 18 **Add Savings transfer:** Your 2022 MSA balance that was carried over to 2023
The amount includes/excludes:
 - **Add:** Your November 2022 MSA contribution
 - **Less:** The one-month contribution holiday granted by the Scheme during the COVID-19 pandemic
 - **Less:** Any claims paid from your MSA in December 2022
- 19 **Equals Savings balance:** The total balance of all MSA transactions listed above as at the end of the month
- 20 **Add Savings advanced:** The total annual allocation to your MSA, minus the savings contributions you have made to date for the year
- 21 **Equals Total savings available:** Your total available MSA balance at the end of the month
- 22 **Benefit with sub-limits:** This indicates the benefits used and what is available