

April 2022

Dear Member

IMPORTANT NEWS: Principal Officer Announcement

After a long and distinguished career at Pick n Play, **Amile Visser** retired from the company on 31 March 2022. Whilst he had been a Pick n Play employee for many more years, his portfolio for the last 12 years focused on employee benefits, specifically as Principal Officer of both the company's medical scheme and its retirement fund.

Amile consistently brought a level of clarity and calmness to the role and always had the members' best interests at heart. His empathy and understanding of their experiences have ensured that, under his leadership, the Scheme retained its paternalistic focus.

On behalf of the Board of Trustees and all our members, our heartfelt thanks go out to Amile for his many years of dedication and commitment. While we wish him a healthy and happy retirement, we are equally pleased to announce that Amile has accepted an appointment to the Risk and Audit Committee as an independent member and that we will still be able to benefit from his wealth of experience and expertise in this role.

It has been a privilege to work alongside Amile and I am sure that I speak on behalf of the Board of Trustees when I say that we are going to miss his insight and input.

At the same time, it gives me great pleasure to congratulate **Pamela Botha** on her appointment as Principal Officer of the Pick n Play Medical Scheme.

Pamela has a BCom Law degree and initially joined Pick n Play on contract in April 2017 and then permanently from 1 March 2018 as Deputy Principal Officer of the Scheme. She has an in-depth knowledge of the medical schemes industry, having previously worked for a large private hospital group and later our current administrator, Momentum Health Solutions (MHS), before joining Pick n Play. Her responsibilities at MHS included her role as Fund Manager and Scheme Executive for Pick n Play Medical Scheme.

Many of you know Pamela well, having dealt with her over the last five years, and would agree that she is an ideal fit for our Scheme.

We are certain that Pamela will continue to serve the Scheme and its members with the same commitment and compassion that she is so well known for and know that we can rely on your continued support as Pamela transitions into her new role.

On behalf of the Board of Trustees,

Helen de Light

Chairperson: Pick n Play Medical Scheme