

February 2025

Dear Member

**Change in diabetes management provider**

Pick n Pay Medical Scheme has terminated its contract with the Centre for Diabetes and Endocrinology (CDE) with effect from 28 February 2025.

As of 1 March 2025, your diabetes, along with any other chronic conditions you may have, will be managed by Momentum Health.

Continuity of your care is of the utmost importance and in this regard we will engage with you in the coming weeks to provide further information on the transition to the new programme and to clarify any questions you may have.

**Please assist us by doing the following**

- When collecting your medication from your pharmacy, please request that the pharmacist submits your claim to Pick n Pay Medical Scheme along with your Scheme membership number.
- Similarly, when consulting your treating doctor or specialist, please use your Pick n Pay Medical Scheme membership number. This will ensure that your claims are submitted directly to the Scheme for processing and payment.
- Please send a copy of your latest prescription to [diseasemanagement@pnpms.co.za](mailto:diseasemanagement@pnpms.co.za) to help us to verify the details on our records.

Should you have any related queries, please do not hesitate to contact us on **0800 004 389**.

Kind regards

**Integrated Care**  
**Pick n Pay Medical Scheme**