

DECEMBER 2007

Dear Member

**REGISTRATION ON THE DIABETES MANAGEMENT PROGRAMME**

As per our letter dated October 2007, Pick 'n Pay Medical Scheme has, in conjunction with the Centre for Diabetes and Endocrinology (Pty) Ltd ("CDE"), developed a comprehensive benefit for all patients with diabetes mellitus, types 1 and 2.

Our records show that you have been diagnosed with this condition, but have not yet been registered on CDE's Diabetes Management Programme. This letter serves as a reminder that registration on the programme is of the utmost importance in ensuring your continued treatment.

Please note that transfer to the new programme is not an automatic process. With effect from 31 December 2007, the current service provider will no longer issue authorisations in respect of your diabetes. To ensure continued benefits, please contact CDE without delay during office hours on (011) 712 6000 to ensure that you are registered on the programme with effect from 1 January 2008.

CDE will provide you with the necessary application forms, explain the registration process, and will also provide you with further information on the benefits of the programme.

Since the Scheme has contracted CDE as its designated service provider for the provision of diabetes treatment, in the event that you choose not to register on the programme and services are voluntarily obtained from a non-CDE provider, the Scheme will impose a co-payment of up to 30%, which you will be liable to settle directly with the provider.

If you did not receive the previous CDE communication, or if you have any queries, please visit the Scheme's website at [www.mhg.co.za](http://www.mhg.co.za), or contact our call centre on 0800 004 389.

Yours faithfully

**THE BOARD OF TRUSTEES**